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## 2023-24 Membership Information

Effective September 1, 2023

*We are delighted that you are a part of our Music4Kids family! Here's an overview of your membership that we think you'll find helpful. If you have any questions, please let us know. We're happy to help!*

**Communication** Most communication from us will be by email, so please be sure to check your email daily. We also send some communications by text.

**Membership** When you register, we welcome you as a Music4Kids member.

- Your membership continues year-round, including the summer months.
- Ongoing membership does not apply to previews, summer camps, playdates or special events.

**Annual Registration Fee** A \$25 registration fee is due at registration and in September each following year. **The annual September registration fee is waived for those families who remain enrolled without pausing throughout June, July, and August.**

**Monthly Membership Fee** Your monthly membership fee pays for four lessons. Some months have more or less than 4 weeks of lessons due to 5 week months and scheduled breaks, but over the course of the year the student will receive 48 weeks of lessons (4 x 12 months).

**Cost of Membership** for 2023-24 beginning September.

- Kindermusik Foundations through Level 4 (45 minutes): \$69/month. Siblings in same class: \$59/month. Siblings under 1 yr. old in the same class are our guests. Membership charges of \$59 per month will begin on the calendar month following their first birthday.
- Kindermusik Level 5 Year 2 (60 minutes): \$79/mo. Siblings in same class: \$69/month. Cost of instruments and materials is additional - \$85 for on October 1 and \$70 on February 1.
- Kindermusik Musicians (60 minutes): \$87/month. Siblings in the same class: \$77/month. Cost of instruments and materials is additional - \$85 on October of each year.
- Youth Choir: \$49/month includes music, method books, and materials.
- Individualized Group Lessons (4 students/60 minutes): \$110 each/month includes method books and materials.
- Private Lessons (30 minutes): \$148/month includes method books and materials.
- Private Lessons (45 minutes): \$222/month includes method books and materials.
- **Kindermusik Saturday Playdates Cost:** Single Playdate - \$29 plus \$10/sibling. Ongoing Enrollment - \$25 plus \$10/sibling. Includes a simple craft and a small instrument for each child.

**Secure Automated Monthly Payments** When you submit your online registration, your card is charged for the \$25 registration fee and the first month's membership fee prorated to pay only for

lessons/classes attended during that month. Thereafter your membership fee will be automatically charged to your card on the 1<sup>st</sup> day of each month.

**Late Payment Fee:** If the charge to your card is declined, you will receive notice by email. In that case, please update your card information. Our system will attempt to charge your card every 48 hours. If not paid by the 10<sup>th</sup> of the month, a \$20 late fee will be charged.

**Illness.** We want everyone to stay healthy. Please stay home if you or your child have any symptoms of illness. It is not acceptable to attend wearing a mask in this case. Please cancel your attendance online at least 2 hours in advance, if at all possible. Canceling online is the only way to notify your teacher. It also automatically gives you a makeup credit (see below for details). To cancel your attendance online, visit the Members Hub at <https://www.music4kids.com/manage-membership>, click on "Cancel Attendance at a Class or Lesson," and follow the instructions there.

**Classes canceled by Music4Kids.** If Grants Pass District 7 schools are closing due to inclement weather, classes and lessons will be canceled and you will receive a makeup credit which you can schedule online or with your teacher. If a teacher is ill, Music4Kids will cancel that teacher's classes and lessons, you will receive a makeup credit, and your teacher will arrange a time for a makeup.

**Makeups.** To use your make-up credits, please visit the Members Hub at <https://www.music4kids.com/manage-membership>, click on "Schedule a Makeup Class or Lesson," and follow the instructions there.

- Makeups are not available for group classes that only have one session available each week.
- Make-up credits are provided when attendance has been canceled online at least two hours in advance of the scheduled class or lesson.
- If your private lesson teacher does not have a makeup time available that works for you, you may schedule a makeup in a group lesson.
- It is the member's responsibility to schedule their makeup online or to speak with their teacher to schedule a makeup.
- Makeup credits have a cap of three at one time, and they expire after 3 months.
- Makeup credits cannot be used to pay for regularly scheduled lessons. They can only be used for makeup lessons or for a second Kindermusik class during the week or a Saturday Kindermusik makeup class.
- Makeup credits may not be used during a pause.
- Makeup credits expire on the last day of the month in which you cancel your membership so cannot be used in the month after your cancellation.

**Schedule Changes.** We accommodate requests for a change in lesson or class time whenever possible. To request a change, visit the Members Hub at <https://www.music4kids.com/manage-membership>, click on "Request to Change Class or Lesson," and submit the online form. This will notify the administrative staff so that they can make this change on the calendar. To get the change on the calendar you must do this even if you have told us verbally or by email.

**Pausing Your Membership. This option is not available for performing groups.** To pause your membership for up to two monthly sessions (or June-August in the summer), please visit <https://www.music4kids.com/manage-membership> by the 24<sup>th</sup> of the month, click on "Request to Pause Your Membership," and submit the online form.

- During a pause your automatic payments are suspended. Your automatic payment will resume on the first of the month in which you indicate that you will return.
- Your same lesson time or place in class is not guaranteed. It is possible that you will need to be placed on a waiting list if your class or lesson time is full when you return.
- You may not use make-up credits during the time of your pause.
- If you do not return at the end of your pause, you must visit <https://www.music4kids.com/manage-membership> by the 24<sup>th</sup> of your last paused month, click on "Cancel Your Membership," and submit the online form so that your automatic payments do not resume.

**Canceling Your Membership.** To cancel your membership, please visit <https://www.music4kids.com/manage-membership> by the 24<sup>th</sup> of the month, click "Cancel Your Membership," and submit the online form. Makeup credits expire on the last day of your last month so cannot be used in the months following your cancellation.

**Photo and Video Release.** To highlight the beautiful children and families that join us for classes and lessons each week, Music4Kids reserves the right to use photos and videos of classes, lessons and events in our brochures, on our website and on our Facebook/Instagram pages. Images will not be identified using names or personally identifying information without written approval from you. To opt out, please visit <https://www.music4kids.com/manage-membership>, click on "Photo/Video Opt Out," and submit the online form.

**Release of Liability.** I have read and agree to the following statements:

- An inherent risk of exposure to illness and the possibility of injury exists in any public place where people are present. I assume any and all risk of illness and injury sustained by myself or my child(ren) while participating in or as a result of participating in any activities at or sponsored by Music4Kids.
- I release any and all rights and claims for damage against Music4Kids; Pratt Enterprises, Inc.; and its Staff by myself or any member of my family in the event of injury or illness sustained by myself or my child(ren) during the course of or as a result of participation in any activities at or sponsored by Music4Kids..

**I have read and understand this information, and by enrolling and paying the registration fee, I demonstrate my agreement to abide by these policies.**